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PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)		Docket Number (Optional)	
FY 2009		130332.00073	
(Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).) Application Number 10/829557		Filed 04/22/2004	
Oser interface for How to ose application of automated self-service call center			
Art Unit 2614		Examiner PATEL, HEMANT S.	
This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.			
The requested extension and fee are as follows (check time period desired and enter the appropriate fee below):			
[7] One worth (27 OFD 4 47(-)(4))	Fee #420	Small Entity Fee	s 130
One month (37 CFR 1.17(a)(1))	\$130	\$65	
Two months (37 CFR 1.17(a)(2))	\$490	\$245	\$
Three months (37 CFR 1.17(a)(3))) \$1110	\$555	\$
Four months (37 CFR 1.17(a)(4))	\$1730	\$865	\$
Five months (37 CFR 1.17(a)(5))	\$2350	\$1175	\$
Applicant claims small entity status. See 37 CFR 1.27.			
A check in the amount of the fee is enclosed.			
Payment by credit card. Form PTO-2038 is attached.			
The Director has already been authorized to charge fees in this application to a Deposit Account.			
The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 100096			
WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.			
I am the applicant/inventor.			
assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed (Form PTO/SB/96).			
attorney or agent of record. Registration Number38947			
attorney or agent under 37 CFR 1.34. Registration number if acting under 37 CFR 1.34			
/joseph p. lally/		March 24, 2009	
Signature		Date	
Joseph P. Lally		512.236.2019	
Typed or printed name		Telephone Number	
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.			
Total of forms are submitted.			

This colicition of information is required by 37 CFR 1,136(a). The information is required to obtain or retain a benefit by the public which is to file (end by the USFTO to process) an application. Confidentiality is governed by \$61.05.C 1,20 and \$7.0FR 1,11 and 1.14. This collection is estimated to 6 minutes to complete, including gathering, preparing, and submitting the completed application form to the USFTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete its foom and/or supposersions for reducing this burden, should be sent to the Cheff burden collicity. U.S. Platest and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.